

Retailer Bulletin

RIB alignment plate notification – no action required

Trek is transitioning to an alignment plate for the Removable Integrated Battery (RIB) system in 2021 e-bikes. The alignment plate remains in the bike, makes it easier to work on RIB components and adds stability to the RIB/frame fit.

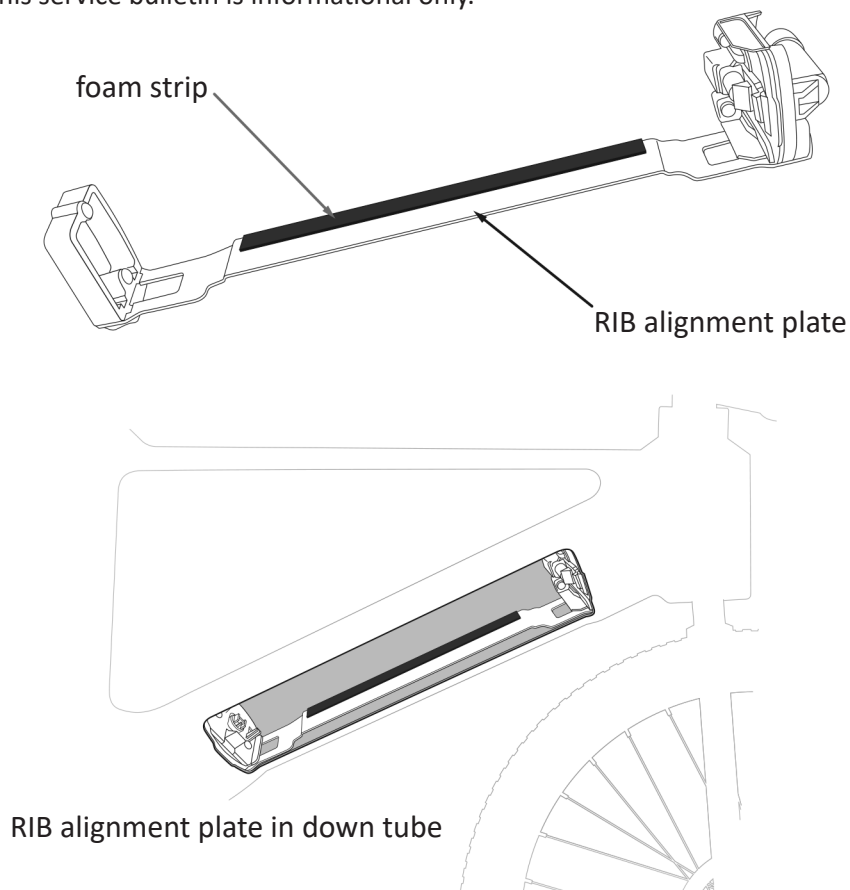
Trek recommends you review the 2021 RIB System Removal and Installation service bulletin on the B2B site: *Retailer services > Trek tech > Service bulletin archive.*

Models affected

2021 e-bikes with a RIB system (in time, all RIB systems will have the alignment plate)

What you should do

No action is required. This service bulletin is informational only.



What Trek is doing

For additional support, please contact Trek Customer Care.